

HOUSE RULES for the CCD Congress Center Düsseldorf

June 2024

The CCD Congress Center Düsseldorf is a private venue. It is operated by Düsseldorf Congress GmbH, Stockumer Kirchstraße 61, 40474 Düsseldorf, Tel. (0211) 45 60-8401, which exercises domiciliary rights in addition to the respective organiser. The house rules of Messe Düsseldorf GmbH also apply to the area of Halls 1-17.

The house rules determine the rights and obligations of visitors during their stay on the exhibition grounds and in the event rooms and areas of the CCD Congress Center Düsseldorf (hereinafter referred to as the "place of assembly"). The respective organiser and Düsseldorf Congress GmbH as operator shall monitor compliance with the obligations towards event visitors.

Only visitors with a valid admission ticket or guests of the organiser are permitted to stay in the place of assembly during public events with ticket sales. All other persons require a pass. Visitors must occupy the place indicated on the admission ticket for the respective event and use only the entrances provided for this purpose. Upon leaving the place of assembly, the admission ticket loses its validity.

All facilities of the place of assembly that are open to visitors are to be used with care and consideration. All other facilities and installations may not be entered or put into operation by visitors. Within the place of assembly, everyone must behave in such a way that no one else is harmed, endangered or obstructed or inconvenienced more than is unavoidable under the circumstances.

Smoking is prohibited in the building and outside, except in areas designated for smokers. This also applies to the use of e-cigarettes. The consumption, trade and distribution of cannabis products containing THC are prohibited on the entire premises, including in the designated areas for smokers in the outdoor area.

For safety reasons, the closure of rooms, parts of buildings and open spaces as well as their evacuation may be ordered. All persons present in the place of assembly and on its premises shall comply with such orders without delay and, in the event of an evacuation order, shall leave the place of assembly immediately and proceed to the assembly points.

Cloakroom, bag and body checks: For security reasons, a ban on carrying bags and rucksacks and an obligation to hand in bags, rucksacks and cloakrooms at the usual local rates may be imposed. If no such prohibitions exist, visitors must expect that bag and body checks will be carried out and that any containers, coats, jackets and capes carried will be checked for their contents. Visitors who do not agree to the seizure of objects that could endanger the event or visitors by the admission or security service will be excluded from the event. Rejected visitors are not entitled to a refund of the admission fee.

No liability will be accepted for valuables, money, keys in bags, rucksacks or cloakroom items handed in!

Persons who are recognisably under the **influence of alcohol or drugs** will be excluded from the event and must leave the venue. Rejected visitors are not entitled to a refund of the admission fee. The provisions of the Youth Protection Act shall apply. Young persons who have not yet reached the age of 14 may only be present on the exhibition grounds if accompanied by a parent or guardian. Special regulations only apply if expressly posted at the cash desks and admission areas.

It is forbidden to carry the following items:

- Weapons or dangerous objects as well as objects which, if thrown, could cause bodily harm to persons.
- Gas spray bottles, corrosive or colouring substances or pressurised containers for highly flammable or harmful gases, with the exception of commercially available pocket lighters and hairspray.
- Containers made of fragile or splintering material
- Fireworks, rockets, Bengal fires, smoke powder, flares, pyrotechnic objects
- Mechanically and electrically operated noise instruments
- All drinks and food brought along
- Animals (with the exception of guide dogs, guide dogs for the blind and service dogs)
- Racist, xenophobic and radical propaganda material
- Sound or image recording devices for the purpose of commercial use

Photography or filming on the exhibition grounds and in the assembly areas, in particular of the exhibition stands and exhibits, is not permitted.

Right to one's own image: If photographs, film and/or video recordings are made in the area of the place of assembly by employees of the operator, by the organiser or by commissioned companies for the purpose of reporting on the event, the recording activity may not be obstructed or impaired in any other way. **All persons entering or staying at the place of assembly shall be informed by these house rules that photographs, film and video recordings may be made in the area of the place of assembly. Recordings of participants and visitors to events may be published in accordance with Section 23 of the German Art Copyright Act (KunstUrhG).**

House bans apply to all current and future events in the place of assembly. A written application with reasons is required for the lifting of the house ban, on which a decision is made within 3 months.

Visitors are not permitted to drive on the exhibition grounds with vehicles.

In individual cases, the instructions of the control personnel must be followed.